

AUTOMATION

80%

Less manual effort

3x

Faster approvals

99.9%

Audit coverage

KEY CAPABILITIES

- Workflow Automation
- Case Management
- AI-Powered Decisions
- Process Orchestration
- Digital Intake & Forms
- Cross-System Integration
- Operational Analytics
- Compliance & Audit Trail

Intelligent Business Automation Solution

Modernize Operations Through Intelligent Automation

THE CHALLENGE

Trapped in Manual Operations

Federal agencies and enterprises lose thousands of hours annually to manual data entry, disconnected workflows, paper-based approvals, and reactive case management — delaying mission delivery, increasing error rates, and consuming capacity that belongs elsewhere.

Manual Data Entry

Staff spend hours rekeying data between systems

Paper-Based Approvals

Multi-day delays waiting for signatures & sign-offs

Disconnected Systems

No integration means manual transfers and errors

Reactive Case Mgmt

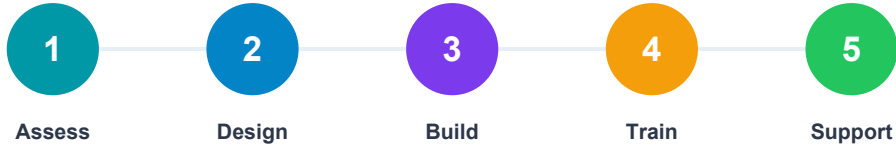
Issues discovered late, responses slow and inconsistent

OUR SOLUTION

End-to-End Automation — Not Just Software

Synergistic Agility delivers a **complete** Intelligent Business Automation solution — combining process strategy, workflow design, AI-assisted automation, platform implementation, and managed operations as a single outcome-focused engagement. We go beyond deploying tools; we redesign processes, train your teams, and operate the automation program alongside you.

HOW WE DELIVER



SYNERGISTIC AGILITY

- SBA 8(a)**
Streamlined federal procurement
- IBM Partner**
Certified in BAW, watsonx & more
- Federal Exp.**
Proven agency deployments
- Agile**
Working automation from sprint 1
- Managed Ops**
Ongoing support & improvement
- Mission Focus**
Every outcome tied to impact

EXAMPLE USE CASES

<p>Employee Onboarding</p> <p>Automate HR task routing, form intake, system provisioning and status tracking from day one.</p>	<p>Help Desk & IT Service</p> <p>AI-powered ticket triage, auto-routing, SLA monitoring and self-service resolution.</p>
<p>Contract Review</p> <p>AI-assisted review, multi-stage approval routing, compliance flags and e-signature.</p>	<p>Grants & Acquisition</p> <p>Digital intake, review workflows, award notifications and compliance reporting.</p>
<p>Records Processing</p> <p>Intelligent capture, auto-classification, retention enforcement and FOIA support.</p>	<p>Program Reporting</p> <p>Automated KPI pulls, executive report generation and scheduled distribution.</p>

SOLUTION COMPONENTS

<p>Advisory</p> <ul style="list-style-type: none"> Assess maturity Automation strategy Roadmap & ROI 	<p>Technology</p> <ul style="list-style-type: none"> IBM BAW / RPA AI & watsonx Platform build 	<p>Accelerators</p> <ul style="list-style-type: none"> Templates & patterns Workflow library Dashboards 	<p>Managed Support</p> <ul style="list-style-type: none"> Operations Performance tuning Continuous improve
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Key Platforms IBM BAW | IBM RPA | IBM watsonx | Microsoft 365 | ServiceNow | Appian | AWS / Azure
Technology supports the solution. It is not the solution.

Ready to Modernize Your Operations?
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